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Ref.: 10/10/1/I127

Mr K Msibi Acting Chief Executive Officer 3Sixty Life Limited P O Box 787352 Sandton 2146

Dear Mr Msibi

Notification for failing to meet the minimum and solvency capital requirements as required in terms of section 39(3) of the Insurance Act No. 18 of 2017 (Insurance Act)

- 1. The following has reference:
- 1.1. The Prudential Authority's (PA) letter dated 16 December 2020, requesting 3Sixty Life Limited (3Sixty Life) to notify the PA of its failure to meet, or of any risk that it may in the following three months fail to meet its minimum capital requirement (MCR) or solvency capital requirement (SCR), accompanied by a plan of action on how 3Sixty Life will address the failure to meet the SCR;
- 1.2. Notification received from 3Sixty Life for failing to meet the MCR and the SCR submitted on 31 January 2021;
- 1.3. The email from the external auditors of 3Sixty Life, SizweNtsalubaGobodo Grant Thornton Incorporated (SNG GT) received on 29 March 2021 (Reportable Irregularities);
- 1.4. The PA's letter dated 11 June 2021 approving extension to the implementation of the recapitalisation plan from 31 May 2021 to 30 June 2021;
- 1.5. The PA's letter dated 16 July 2021 approving further extension to the implementation of the recapitalisation plan from 30 June 2021 to 31 August 2021;
- 1.6. Various meetings held with 3Sixty Life regarding the failure to meet the MCR and the SCR and the implementation of the plan to recapitalise the insurer; and
- 1.7. Meeting held with Mr Peter Withey in his capacity as Head of the Actuarial Function of 3Sixty Life on 21 April 2021, to discuss the drawdown of R70 million from the With-Profit policyholder funds to pay claims in respect of policyholders for whom these funds are not earmarked for.
- 2. In light of 3Sixty Life's continued failure to maintain a financially sound condition as prescribed in section 36 of the Insurance Act, and in the interest of all policyholders of 3Sixty Life, the PA is extremely concerned and is considering taking regulatory action

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against 3Sixty Life which includes amongst others, a restriction and prohibition of certain activities and transactions as envisaged in section 39(9) of the Insurance Act, up until such a time that the capital requirements of 3Sixty Life are complied with and the financial soundness has been restored.

- 3. In light of the interest of current and future policyholders and in line with the provisions of section 39(9) of the Insurance Act, the PA intends to prohibit 3Sixty Life from conducting any new business and entering into any new insurance obligations until such a time that its financial soundness is restored.
- 4. 3Sixty Life is hereby afforded an opportunity to make representations to the PA on why the PA should not restrict the business activities of 3Sixty Life as set out above.
- 5. Your responses must be marked for the attention of Ms Suzette Vogelsang and sent via e-mail to Suzette.Vogelsang@resbank.co.za by no later than close of business on 5 October 2021.
- 6. Should 3Sixty Life fail to make such representations, or if the representations do not adequately address the concerns of the PA, the PA will proceed to take the intended action as set out above.

Yours sincerely

Kuben Naidoo

Deputy Governor and CEO: Prudential Authority

Date: 4 October 2021

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